

## Questions & Answers for RFQ

### Southwest Arkansas Operator & Service Procurement

#### Question #1:

Page 6 / N – Can you elaborate on what you mean by “maintain a local management office” within comprehensive centers? Does this mean a one stop operator “director” needs to be housed at each comprehensive center in addition to service provider staff?

#### Answer #1:

Each comprehensive Center must have a One-Stop Operator lead stationed at the Center. This position may also serve a service provider role.

#### Question #2:

Whose responsibility is it to designate/certify which centers are comprehensive?

#### Answer #2

The Local Workforce Board in coordination with Chief Elected Officials and partners determines which Centers will be comprehensive.

#### Question #3:

Can you give us examples of types of references required? Our concern is asking for references from a partner agency who might be submitting a proposal for One-Stop Operator/Service Provider as well.

#### Answer #3:

References should be able to attest that the Offeror is a good choice for award. It is the Offeror’s responsibility to identify appropriate references.